

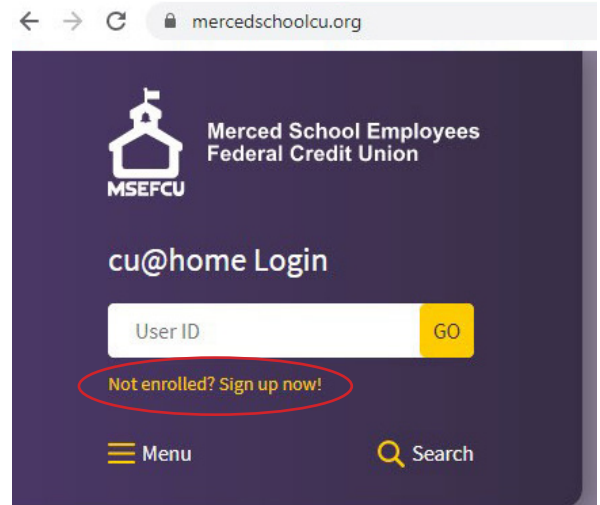
Enrolling in Online & Mobile Banking

Our online banking upgrade made enrolling for your cu@home Online Banking and MSEFCU Mobile App account access that much easier! You can enroll right from our website at www.mercedschoolcu.org or straight from the MSEFCU Mobile App, best of all, the steps are exactly the same!

Enrolling into cu@home Online Banking

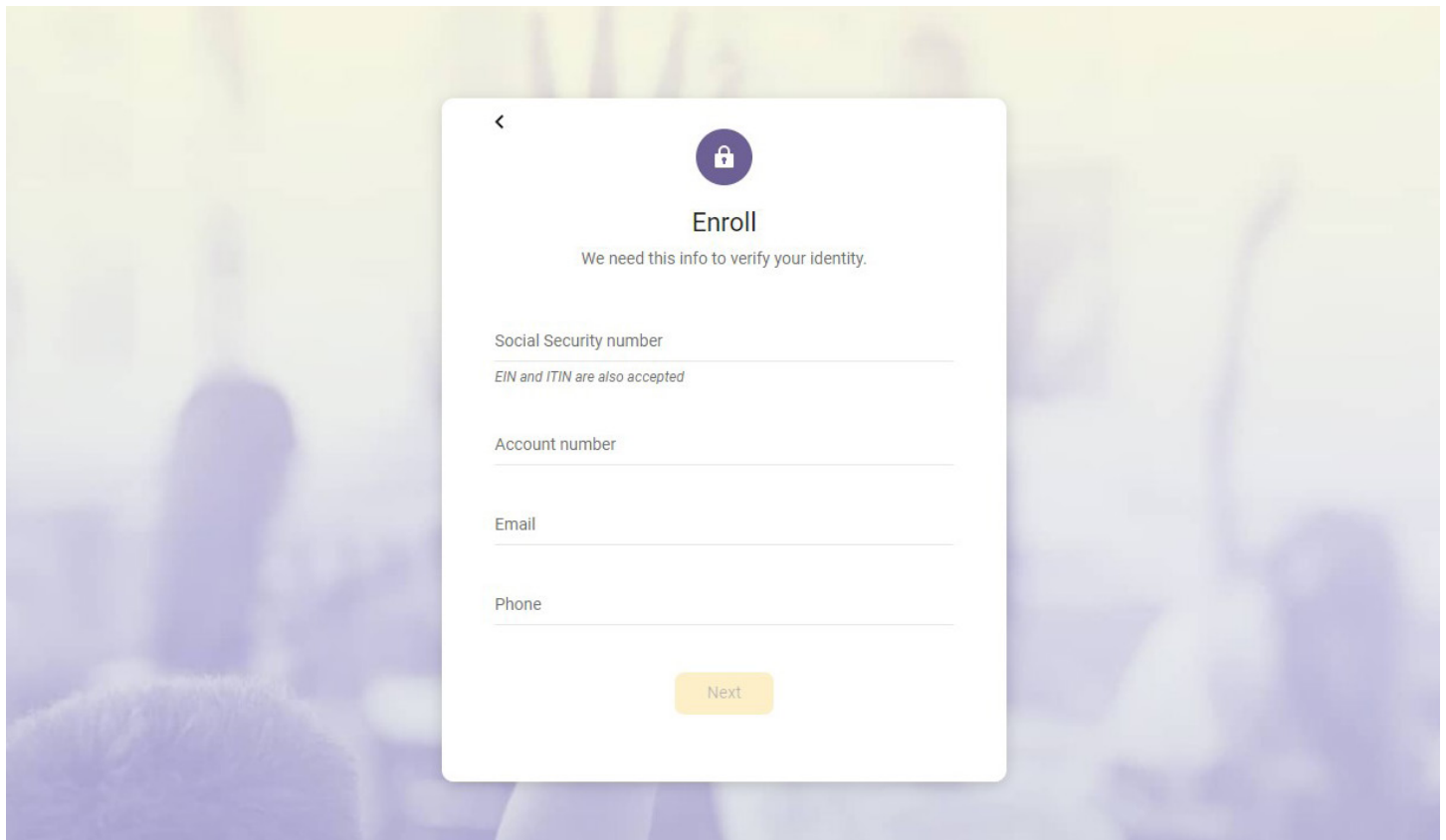
Go to www.mercedschoolcu.org

Once on our website, click Not enrolled? Sign up now! in the dark purple box in the top left corner of our homepage under cu@home Login.



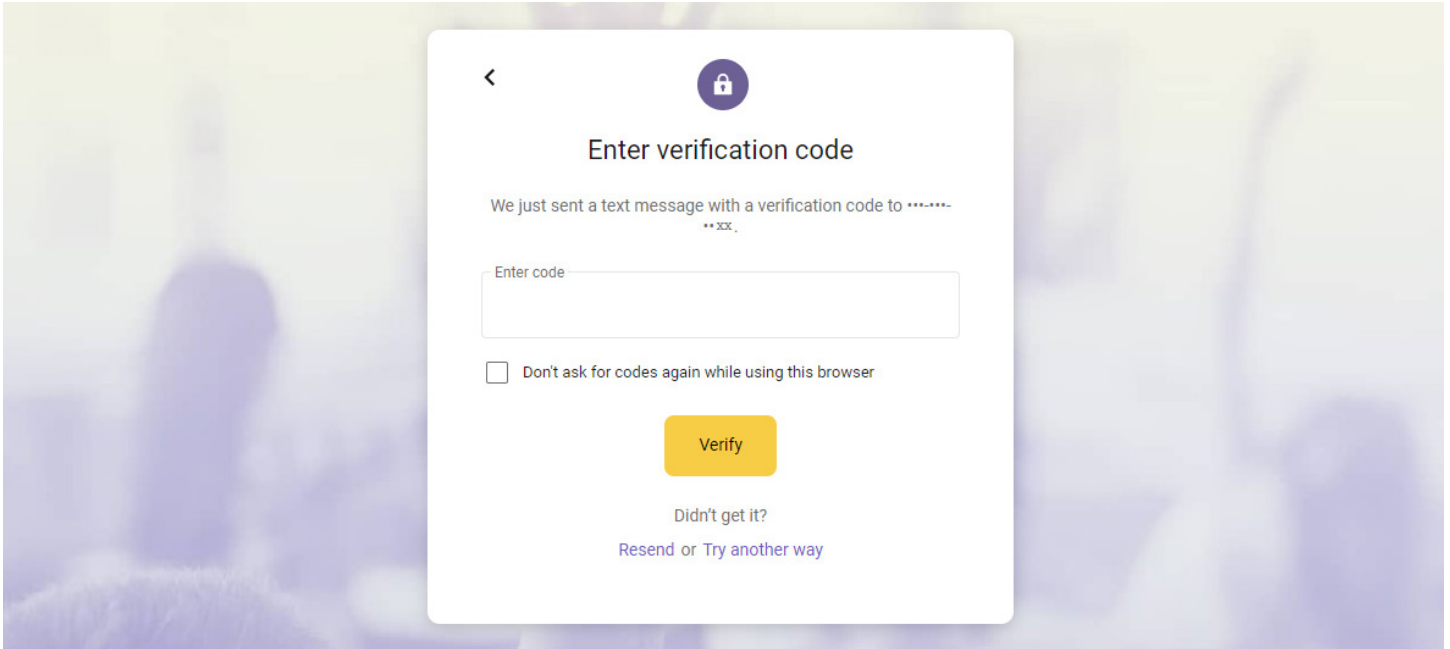
Verify Your Account Info

We need to verify who you are. Input the primary member's social security number, account number, email address, and phone number.



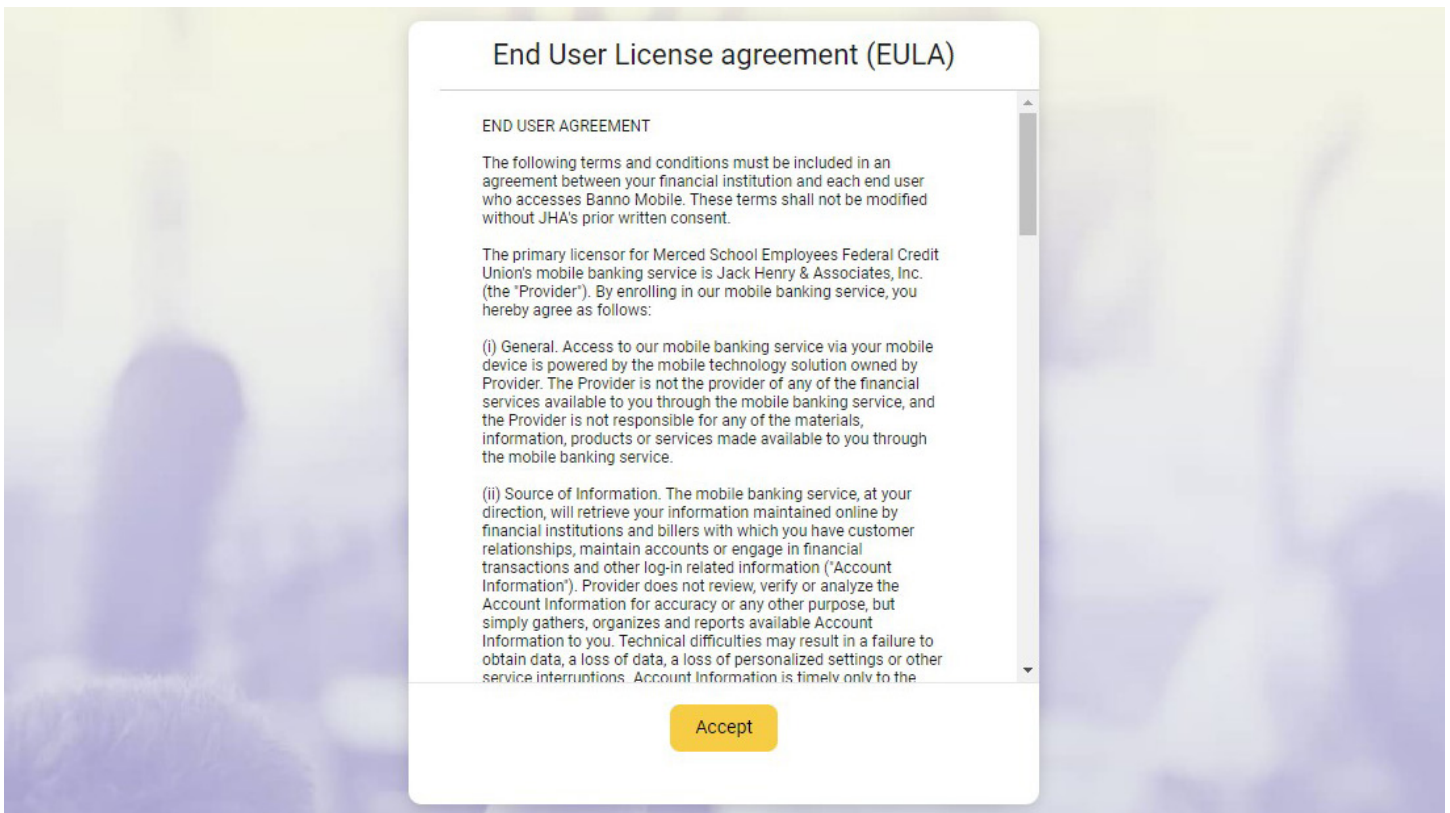
Verify Your Identity

Whether you received your verification code via text message, phone call, or the Authy app, you will need to enter the given code to complete your two factor authorization. Before clicking Verify, you have the option to be opted out of receiving future verification codes for the browser in which you are on. For your account safety, only select this box if you are on a personal or trusted computer browser. Please be aware; if you do not select this box, you will receive new verification codes anytime you login to your cu@home Online Banking account. Click Verify.



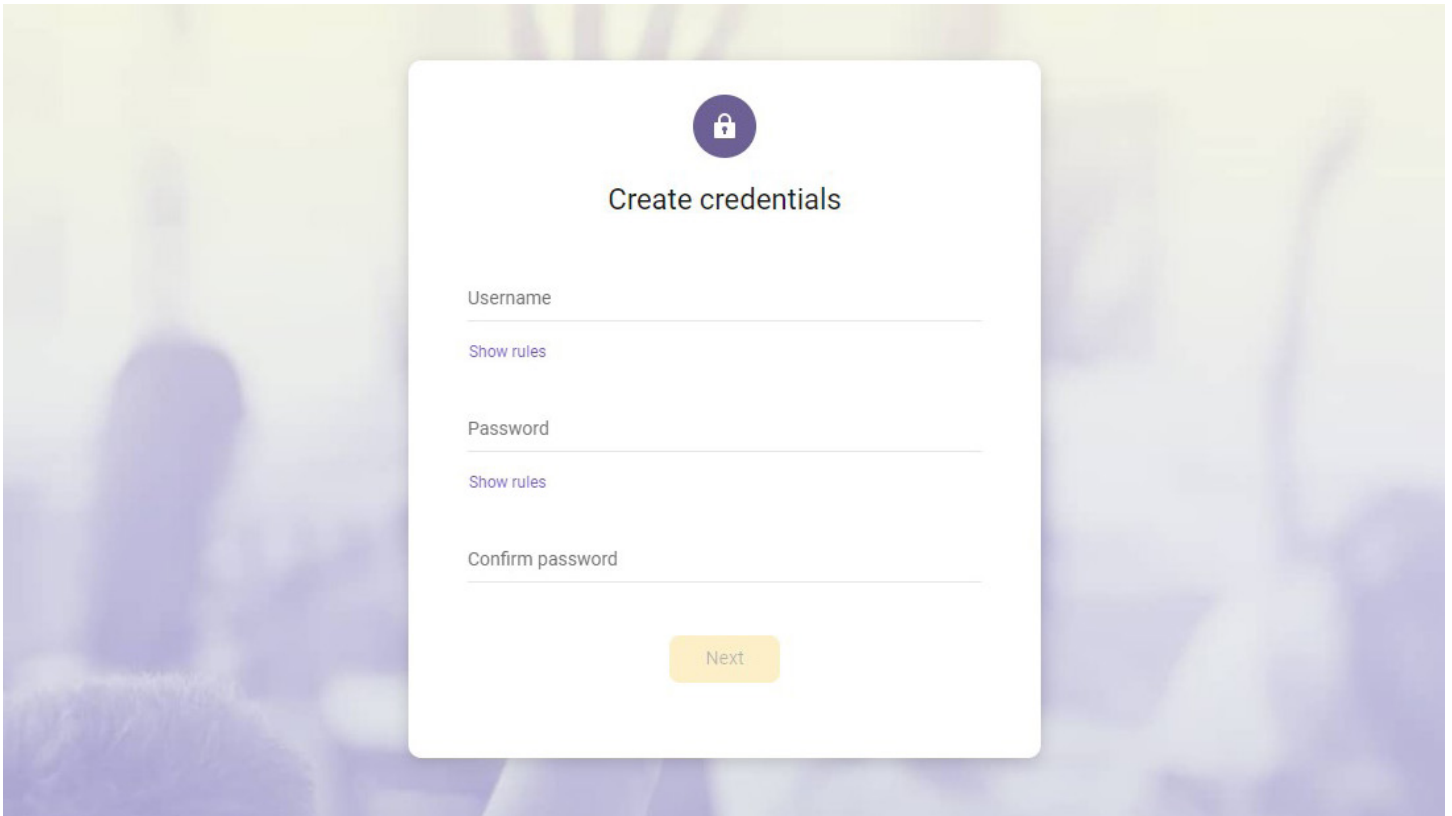
Accept End User Agreement

Read and accept the End User License agreement (EULA). Click Accept.



Create Your Username & Password

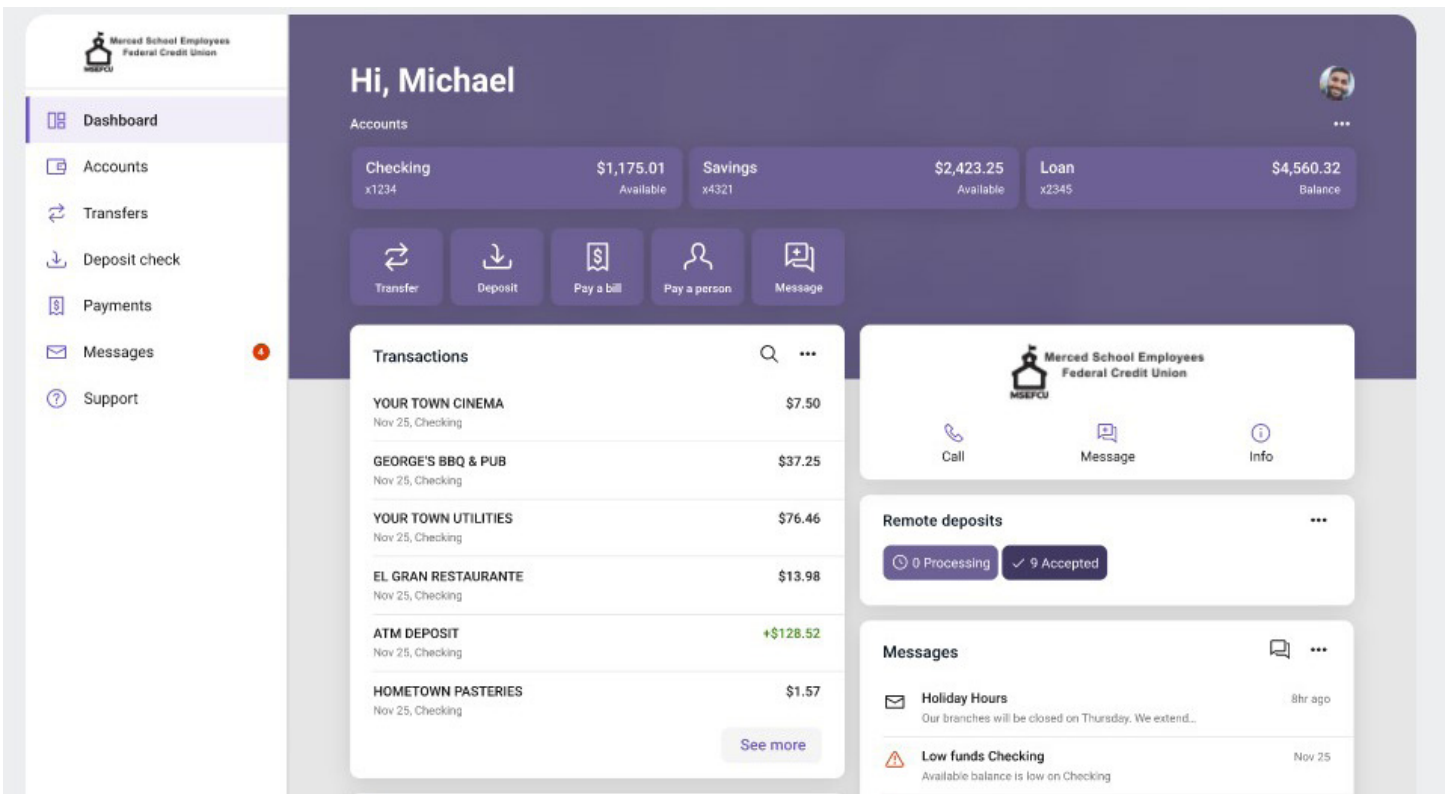
Create a username and password that you will use to login to cu@home Online Banking and the MSEFCU Mobile App. Confirm password and click next.



The screenshot shows a white modal box titled "Create credentials" with a lock icon at the top. It contains three input fields: "Username", "Password", and "Confirm password". Each input field has a "Show rules" link below it. A yellow "Next" button is located at the bottom center of the modal.

Welcome to cu@home Online Banking

Your're in! You're good to start exploring what our new online banking site has to offer!



The screenshot displays the MSEFCU online banking dashboard for user Michael. The interface includes a sidebar with navigation options: Dashboard, Accounts, Transfers, Deposit check, Payments, Messages, and Support. The main content area shows the user's name "Hi, Michael" and a profile picture. Below this, there are "Accounts" cards for Checking (\$1,175.01 Available), Savings (\$2,423.25 Available), and Loan (\$4,560.32 Balance). A row of action buttons includes Transfer, Deposit, Pay a bill, Pay a person, and Message. The "Transactions" section lists recent activity: YOUR TOWN CINEMA (\$7.50), GEORGE'S BBQ & PUB (\$37.25), YOUR TOWN UTILITIES (\$76.46), EL GRAN RESTAURANTE (\$13.98), ATM DEPOSIT (+\$128.52), and HOMETOWN PASTERIES (\$1.57). On the right, there are contact options (Call, Message, Info), "Remote deposits" (0 Processing, 9 Accepted), and "Messages" (Holiday Hours, Low funds Checking).

Enrolling into the MSEFCU Mobile App

Just Download Our MSEFCU Mobile App

Once you download the MSEFCU Mobile App on your smartphone or tablet device, enrollment is simple. Follow the same steps for cu@home Online Banking enrollment up above!

Additional Information:

Still having trouble?

If you are still having trouble enrolling into cu@home Online Banking or into the MSEFCU Mobile App, please don't hesitate to reach out to us!

You can call (209) 383-5550 x148/144/154 for help, or you can contact us directly from our website at www.mercedschoolcu.org/our-info/about-us/contact-us. You can even start a conversation with us within cu@home Online Banking or through the MSEFCU Mobile App under the Support tab on the Main Menu.